



Delivery Guidelines

Valid from 01 September 2024

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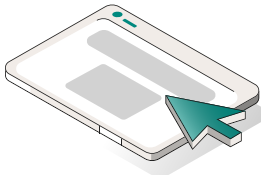


1. Send notification request

Please send your notification request to delivery@axro.de. This request should contain the following information:

- Sender
- Number and dimensions of the pallets (Euro or industrial pallets)
- Delivery notes of the shipment
- [optional]: Desired delivery date

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2. Delivery reference and delivery date

You will receive a delivery reference and a delivery date from us within 6 hours (during business hours).

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3. Delivery to AXRO:

- Report to our warehouse with the designated delivery reference and delivery notes.
- The warehouse will give you designated unloading ramp
- Loading area of the truck: minimum width 1,0m, minimum height 2,1m
- The shipment will be dispatched via the loading ramp only.



Please note that shipments cannot be unloaded without a delivery reference and delivery note.