

Delivery guidelines

Goods receipt Mon. – Fri. 08:00 a.m. – 14:30 p.m.

Notification: delivery@axro.de



Notification of pallet shipments

- Register the delivery(ies) with delivery note(s) at delivery@axro.de with the desired delivery date (at the earliest 48 hours after registration).
- Please specify the number of pallets per supplier with the respective delivery notes.
- Receipt of a delivery reference and delivery date within 6 hours during AXRO business hours.
- Delivery with delivery reference and delivery notes in paper form.
- Assignment of unloading ramp with delivery reference at the control station on site.



Requirements

Packaging: Pallets must be wrapped in plastic film and equipped with edge protection.

Items: Original manufacturer's packaging without transport or other adhesive labels.

Delivery notes: Delivery notes/packing slips must be provided in paper form.

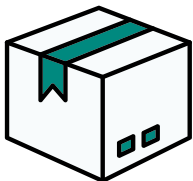
- Without delivery notes, shipment processing will be delayed.

Loading area of the truck: Minimum width: 2.1 m Minimum ramp height: 1.0 m

Pallet dimensions: 0.80 m x 1.20 m x up to 2.20 m or 1.00 m x 1.20 m x up to 2.20 m



IMPORTANT! Unloading is not possible without a delivery reference and delivery note. No unloading from the side (only at the ramp). Only ramp-compatible vehicles will be unloaded.



Information on parcel deliveries

No notification required

- An EDI interface in XML format is desirable
- Parcel or delivery notes must be included in every parcel
- Parcel shipment volume per day must not exceed 1m³ (otherwise pallet)

In the event of non-compliance, we reserve the right to impose contractual penalties for the expenses incurred.